

THE OUTCOMES

Since the turn of the millennium, the trend to have employees working remotely has grown in popularity among many Australian organisations.

Some teams operate entirely remotely, with members working in different locations or states and even in other countries. In many cases, remote workers form part of blended teams within organisations. In today's business environment, many organisations are also allowing staff to spend part of their time working remotely, i.e. 3 days in the office, 2 days from home.

This growing trend has been accelerated dramatically by the once in a century phenomenon of the COVID-19 pandemic and the incredible impact that it has had on workforces across the globe. Teams that had always worked together at the office were suddenly separated, with employees told to work from home. Teams that had some remote workers or a blended schedule of working from both the office and home were suddenly isolated in lockdown scenarios with no face-to-face contact for weeks and months on end.

Although the COVID-19 crisis did not create the emergence of remote teams, it has certainly magnified the issue as a major challenge and priority for most managers and leaders within organisations.

As a manager of remote team members, it's your role to ensure that the individual members, and the team as a whole, achieve the desired results, KPIs and the team goals set by the organisation. At the same time, you must nurture, guide and support team members through the difficulties associated with working remotely. So you are not only responsible to ensure they achieve their expected productivity levels, but to also ensure they maintain their mental wellbeing. This is not an easy task.

THE UNIQUE LMA PROCESS

Successfully Managing Remote Teams is a program developed for all managers and leaders who have team members who are partially or totally working remotely. Whether this is a new challenge for you, or you've worked with remote team members for some time, the ideas and principles within this program will ensure you establish and implement the correct guidelines and procedures to achieve the results that you want to achieve. Whether this is a first-time challenge, or you're renewing the remote teams challenge, it's all about the principles of READY, SET and GO



Empowered people. Better results.

MODULE 01

READY ENABLE YOUR PEOPLE TO SUCCEED (2.5 Hours)

Introduction to program Facilitator
Outline of the Program Content
Enable your people to succeed
Be ready to lead change
Review and clarify responsibilities and
expectations

Introduction to the Participants within the course Preparing to get the greatest results
Create the foundations for success
Ensure your team know what to do
Ensure your team is enabled with the right skills, resources and tools



READY CHECKLIST

MODULE 02

SET ENGAGE YOUR PEOPLE IN PRODUCTIVE WORK (2 Hours)

Engage people in productive work Implementing the 8 essentials of working successfully from home Creating engagement and ownership

Keys to leading and managing remote teams
for results



SET CHECKLIST

MODULE 03

GO ENTRUST YOUR PEOPLE TO PERFORM (2 Hours)

Developing trust across the team Building a connected and inclusive team

You as the leader The ongoing challenge

Building confidence and motivation Building a winning and productive team

Course Information

Delivery Format

ZOOM

Price

Call 1800 333 270 or email us at info@lma.biz for details

Course Duration

1x2.5 and 2 x2 Hour Workshops weekly or fortnightly

Experience Level

Manager or Leading a Team