



DEVELOPING YOUR FUTURE LEADERS



Success Strategies for Team Leaders and Supervisors (SSTLS)

Organisations that develop their Team Leaders and Supervisors not only receive immediate measurable increases in both productivity and performance, they also enjoy the security of developing their leaders of the future.

This program will assist both current and newer Team Leaders and Supervisors to develop their **leadership and communication skills**. They will improve their ability to work with their team to achieve the **team's performance objectives and goals**.

Participants can expect to:

- Increase confidence in their own leadership skills
- Become more accomplished at leading, managing and motivating individual team members
- Improve their decision making and problem solving abilities
- Enjoy more effective communication within the team
- Improve the team's overall productivity and performance
- Train and develop Team members

Participants will achieve BSB30120 Certificate III in Business upon successful completion. Don't just take our word for it, here is what some of LMA's participants have said about the SSTLS course:

"As a result of the course I was also able to identify a significant amount of tasks that I was able to delegate, and also recognise the areas that I needed to cross train in. It was evident that I had success in this area when I had a staff member on sick leave and was still able to achieve our end of month deadlines."

Nicole Payne, Concrete Recyclers Group.

Further information & bookings: Visit www.lma.biz or call 1800 333 270



Empowered people. Better results.

BALANCING THE WHEEL OF LIFE

"Before starting the course my focus was work, I was too scared to take a day off, I felt of very little use and certainly not a good manager. I am now much more confident; I know I can be a good manager and I take up the challenge of leadership. My wheel of life is much more in balance now."

Stephen Barfoote, Signature Rugs.

LEADING BY EXAMPLE

"To be honest at the start I didn't really understand the importance of this course, but after completing a couple of modules I realise how much I have changed at work and with my family as well. Now I'm always looking to be above the line, to have a good attitude and lead by example."

Frank Dalton, Jayco Caravan Manufacturing.

FEELING THE BENEFITS

"Now I manage my time more effectively and delegate with more purpose. I have always considered that I have sound communication skills, but I feel that these skills have also improved. Thank you to the team at LMA."

Andrew Franklin, Licensed Club Management.

"I was a big picture person and never really took the time to sit down and make goals. With help from the LMA process I was able to start a healthy goal setting habit that will only get better with time. This not only benefits my work life but also my personal life."

Tim Wall, Rohrig Constructions.

IMPROVED DELEGATION

"This course has been very helpful to me and has given me a lot more of an understanding about my role in the work place. I have learnt how to delegate a lot more efficiently; through delegation I have been able to reallocate at least 4 hours a day onto my HPA's which has made a great

improvement for my production throughout the day."

Max Laycock, Dial-A-Glass & Glazing.

SPENDING MORE TIME ON HIGH PAYOFF ACTIVITIES

"I have been able to complete my quarterly reports on time, spend more time on my HPA's and started

planning events for next year. I have not compromised on my daily tasks; I am very busy but I am more productive with my time. This is a huge achievement for me because in the past I would have spent many hours of my time to complete these tasks on time."

Patricia Fogarty, St Vincent De Paul Society.

A PROFOUND EFFECT ON WORK AND PERSONAL LIFE

"The skills gained in this LMA course have not only improved my professional performance, leadership and management abilities, they have also had a profound impact on successes in my personal life as well. The flexible teaching style and workshop assignments are scripted in a way to ensure I benefitted both at work and at home."

Dustin Edwards, Australian Aerospace.

To discuss how we can help you achieve exceptional results in your organisation, contact us on (Aust) 1800 333 270 or visit www.lma.biz

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